



## Answers to Frequently Asked Questions

- **What is an Automated Giving Program?** – It is an automated means to financially support our Parish through monthly contributions from your checking, saving, or credit card account. There is NO cost to participate in the program.
- **How Does It Relate to the Use of the Weekly Envelopes?** – If you choose to participate in the Automated Giving program, then it replaces the use of weekly envelopes. Those parishioners opting not to join the Automated Giving program can continue to use the weekly envelope system.
- **What are the Benefits to Me?** – Automated Giving offers the following parishioner benefits (1) allows you to thoughtfully plan your giving, in the same way you budget your other financial commitments (2) you no longer have to be concerned about catching-up missed offertory donations when you miss a Sunday because you are out of town, on vacation, sick with a cold, etc. (3) you no longer need to write-out a check every week (4) you can easily change the amount of your automated contribution (up or down) through the Rectory or do it yourself via a secure website access.
- **What are the Benefits to St. Jude's?** – Automated Giving will (1) help stabilize our monthly income, (2) increase our annual income, and (3) reduce tedious record keeping tasks.
- **But What about the Collection Basket?** – Offertory donation slips will be made available to the Automated Giving program participants. Placing an offertory donation slip in the collection basket allows you to symbolically participate in the offertory. The slips state *"We lovingly made our offertory donation automatically this month."* Placing an offertory donation slip in the collection basket is optional, and is purely a symbolic act.
- **What about Special Collections?** – You can specify your giving level for Monthly Special Collections and special celebration dates (e.g., Christmas, Easter) when you join the Automated Giving program, or anytime thereafter.
- **What about Receipts for Tax Purposes?** – These can be requested from the Rectory office, or printed out directly from the ParishPay website at [www.parishpay.com](http://www.parishpay.com).
- **How do I Change My Enrollment Information?** – Account changes (such as the amount of your donation, bank account number or mailing address) can be provided to the Rectory office or made directly by the parishioner by visiting the [ParishPay website](http://www.parishpay.com). Changes up until the 3rd day of the month will take effect that month.
- **When are Contributions Debited from My Account?** – Your bank or credit card account is debited *monthly* by our program administrator, [ParishPay](http://www.parishpay.com), on or about the 5<sup>th</sup> day of each month.
- **What about Account Security?** – Your bank account or credit card information will not be disclosed by St. Jude Parish or by [ParishPay](http://www.parishpay.com) to any party, except as required by law. All website transactions use encryption to ensure that your personal and sensitive data - credit card number, email address, name, address, etc. - is transmitted safely and securely every time.
- **How do I Enroll?** – Enrollment is easy and free. Return the completed enrollment form to the Rectory office, or visit [www.parishpay.com](http://www.parishpay.com). Upon enrolling, you specify your *monthly* giving level (not weekly).

**For additional information, contact the St. Jude Rectory Office (973.398.6377) or [giving@stjudehopatcong.org](mailto:giving@stjudehopatcong.org)**